

# NEW JERSEY DEPARTMENT OF TRANSPORTATION Amended Public Posting

**POSTING #:** 17-00062

TITLE: Safety Service Patrol Apprentice ISSUE DATE: 1/27/2017

TITLE CODE: 10316 CLOSING DATE: 5/5/2017

**DIVISION:** Transportation Systems Management LOCATION: Harding

**UNIT:** Traffic Operations

**SALARY:** \$34,247.92-\$47,863.75

WORK WEEK: 40-hour

### OFFICE DESCRIPTION

NJDOT's Safety Service Patrol provides coverage along 225 linear miles of interstate and state highways throughout New Jersey. They assist motorists whose vehicles have become disabled as a result of a crash, a mechanical failure or other cause, and provide safety for emergency responders. This highly visible and successful program assists nearly 70,000 customers annually. Assistance includes changing a flat tire, pushing a disabled vehicle off to the shoulder, pulling a vehicle trapped in mud or snow back onto the road, providing a small amount of gasoline and making minor repairs. Along with assisting disabled vehicles and drivers on our highways, SSP drivers also assist the New Jersey State Police (NJSP) and other secondary responders by promoting safety and diverting traffic during incidents and creating a safe work zone for emergency responders. On the freeways where there is SSP coverage, the average duration to clear an incident is less than 40 minutes

## POSITION DESCRIPTION

Under close direction of a Shift Supervisor Safety Service Patrol(SSP) in the Department of Transportation, a SSP Apprentice receives on - the - job training in SSP duties as well as other related duties, including:

- Communication with the public, providing courteousness and empathy, particularly in stressful and traumatic situations, ability to understand, remember, carry out, and learn from oral and written directions, explanations and demonstrations.
- Learns to contact the Central Dispatch Unit for all incidents communicating accurate information and requesting additional assistance as required.
- Learns to assist and relieve law enforcement officers in duties relating to traffic control situations, maintains traffic control in accordance with the N.J.D.O.T. Safety Manual as well as the N.J.D.O.T. Work Zone Safety Set up Guide, receives on the job training in assisting disabled motorists along a designated section of roadway by changing a flat tire, providing a small amount of fuel, jump starting a vehicle, providing directions for lost travelers or calling for additional assistance such as (Police, Fire, Medical, Maintenance, Environmental and Towing Services).
- As first on scene at motor vehicle accidents, learns to prioritize and control situations until released by a supervisor or incident commander and in some cases until the incident clears.
- Responds to transportation related accidents and provides traffic control for fire and police as necessary, as stated in the N.J.D.O.T. Safety Manual as well as the N.J.D.O.T. Work Zone Safety Set up Guide. Provides traffic queue information to the Statewide Traffic Management Center (STMC) and / or Traffic Operations South (TOC) on a regular basis, also provides estimated durations for transportation related incidents.
- Works in all weather and provides motorists assistance particularly during harsh conditions such as heavy snow, ice, rain and other hazardous events. May be required to perform safety overtime during weather emergencies and other types of critical situations. <u>Saturdays and Sundays and some holidays are required work days.</u>

### Preferred Skill Set

Basic Automobile Repair, Towing, Emergency Response, Hazmat Awareness, Hazardous Communication Training, Safety Traffic Control for Responders, Bloodborne Pathogens, Fire Extinguishes and Incident Command System 100/700.

# REQUIREMENTS AMENDED FOR TYPE OF LICENSE REQUIRED

#### License

Appointees must possess a driver's license valid in New Jersey.

Appointees are also required to possess a valid Commercial Driver's License (CDL) Class B with Air Brakes Appointees must successfully complete the following training within one (1) year of hire:

- Basic Automobile Repair
- Incident Command (ICS 100)
- Emergency Traffic Control for Emergency Responders
- Blood borne Pathogens
- Use of Fire Extinguishers
- Hazmat Awareness
- Hazardous Communication Training

Appointees must also successfully complete Incident Command Systems (ICS - 200) training within two (2) years of hire. The inability of an employee to complete the required training period and/or to attain a level of performance warranting advancement shall be considered cause for separation.

**Work Authorization:** Applicants must be authorized to work in the United States according to the Department of Homeland Security, United States Citizenship and Immigration Services regulations. The State of New Jersey does not provide sponsorship or accept F1 Student or H1B visas.

**Residency:** All persons newly hired on or after September 1, 2011 have one year from the date of employment to establish, and then maintain principal residence in the State of New Jersey subject to the provisions of N.J.S.A. 52:14 - 7 (L.2011, Chapter 70), also known as the "New Jersey First Act."

### TO APPLY

Submit a completed New Jersey State Application for Employment by closing date.

Application can be found at: http://www.state.nj.us/transportation/about/employ/process.shtm

Important Notice: Applicants cannot apply through internet sites such as INDEED, DiversityJobs, or JustJobs. You MUST apply through the NJDOT Employment website in order to be considered.

Current State employees: Any appointments made that involve movement may result in a forfeiture of rights to any promotional lists in their former unit.

### **NOTES & INSTRUCTIONS**

Paper applications are no longer accepted. You must follow instructions on how to submit electronically.

Candidates will NOT be considered if they fail to follow instructions when submitting electronically.

APPLICATION MUST INDICATE POSTING NUMBER(S). If you are interested in multiple positions, submit ONLY ONE application and indicate the <u>posting numbers</u> of all the positions you are interested in on application and on <u>cover letter.</u>